

ageLOC.

LumiSpa®



USER'S MANUAL

## SAFETY INSTRUCTIONS

ageLOC® LumiSpa® was designed for use by competent adults. It can be used by children aged 8 years old and above and persons with reduced physical, sensory, or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning its use in a safe way and understand the hazards involved. ageLOC LumiSpa is not a toy and children should not play with it. Cleaning and user maintenance should not be performed by children.

### WARNING

**The detachable power supply must be placed where it cannot fall into water. For the purposes of recharging the battery, only use the power supply unit provided with this device.**

**Do not use the plug-in detachable power supply in a wet environment.**

## PRECAUTIONS

### USAGE

- Do not use harsh chemicals or abrasives on your ageLOC LumiSpa device.
- Keep out of reach of children.
- Do not use device if treatment head is damaged
- Only use device as directed and do not apply excessive product to the treatment head.
- Only use device for standard treatment times and do not use for an excessive period.
- Do not use for an excessive period on one area of the skin.
- Only use device as directed and do not apply to compromised skin.
- Do not use on raised moles or compromised skin.
- Do not conduct treatment more frequently than recommended.
- Do not expose charging base to water.
- Do not use device if it is damaged.
- Do not use power cord in a wet environment.
- Do not use power cord if it becomes wet.
- Do not handle charging base with wet hands.
- Regularly clean handgrip.
- Do not share treatment heads.

## **TEMPERATURE**

Never place your device near or over a radiator, heat register, or any other heat source. Avoid leaving your device in an overly hot or cold environment for prolonged periods of time. The storage temperature range for the device is between 10° C and 45° C (50° F and 113° F). For optimal battery life, avoiding temperatures above 30° C (86° F).

## **ELECTROMAGNETIC COMPATIBILITY**

Conforms to the requirements of the 2004/108/CE directive on electromagnetic compatibility.

For United States Users: The ageLOC® LumiSpa® device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) the device may not cause harmful interference, and (2) the device must accept any interference received, including interference that may cause undesired operation.

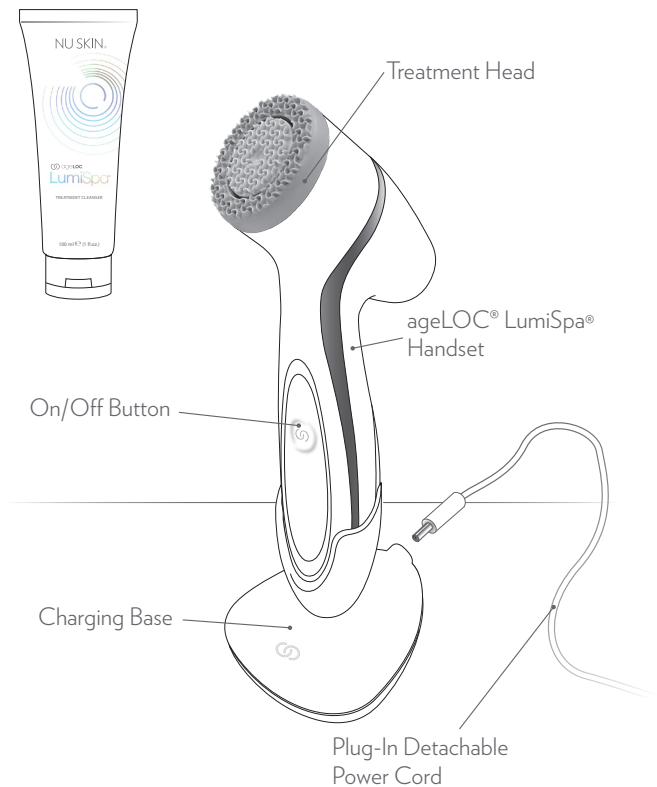
## **SERVICING**

Do not attempt to repair your device yourself. This will void any warranty. There are no user-serviceable parts inside. Please see warranty section for service.

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## SYSTEM COMPONENTS



NOTE: Illustrations do not reflect actual size.

## TREATMENT HEADS AND TREATMENT CLEANSER OPTIONS

ageLOC® LumiSpa® offers a choice of treatment heads and a selection of treatment cleansers, so you can find the best combination for your skin.

### Treatment Heads

Each ageLOC LumiSpa treatment head features a gentle, nonabrasive silicone face that is embedded with silver particles. There are three treatment head options available: Normal, Firm, and Gentle.



Normal

Firm

Gentle

### Treatment Cleanser Options

ageLOC LumiSpa treatment cleansers were developed to be compatible with the ageLOC LumiSpa device and to treat specific skin types. ageLOC LumiSpa treatment cleansers should be chosen by personal preference and/or by skin type.

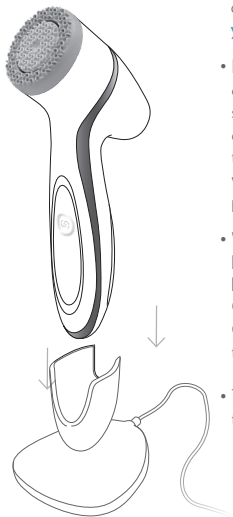
### Additional Options

ageLOC LumiSpa Accent—this soft treatment tip gently exfoliates the skin, while deeply stimulating the delicate area around the eyes. Paired with ageLOC LumiSpa IdealEyes, Accent delivers an invigorating treatment for an instant burst of hydration, firming power, and wide-awake brightness. Massage away undereye bags, puffiness, and dark circles. Use Accent twice daily for a refreshed, well-rested look. All eyes on you, baby!

**Caution:** ageLOC LumiSpa products have been carefully designed to work exclusively with the device and treatment heads. Using other products with ageLOC LumiSpa may result in unforeseen damages to the device and/or treatment heads.

## CHARGING YOUR AGELOC® LUMISPA® DEVICE

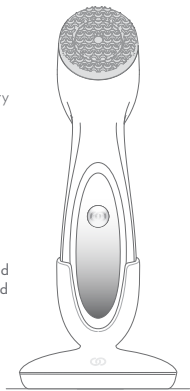
1



- Prior to placing your ageLOC LumiSpa device in the charging base, **make sure your device is completely dry.**
- Plug the detachable power cord into the charging base. Plug the detachable power supply into an outlet and charge your device overnight. When used as recommended, the fully charged device will last at least a week. Do not use the plug-in detachable power supply in a wet environment.
- When you place your device in the charging base, the lights on the ageLOC LumiSpa handset will radiate for a short time and the On/Off button will remain lit. Then, the On/Off button will pulse slowly, indicating the device is charging.
- The On/Off button will remain lit when the device is fully charged.

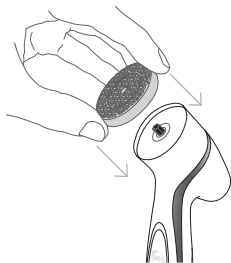
**NOTE:** The lights on the front of the handset indicate battery power. An amber light filling only the bottom third of the handset signifies a low battery.

**WARNING:** Rechargeable batteries, like those used in ageLOC LumiSpa, need to carry a minimal charge in order to function properly. If the battery is allowed to fully discharge and then is not charged for an extended period of time, it may adversely impact the battery's ability to be charged. For optimal battery life, we recommend charging your device whenever low battery is indicated and to avoid storing the device unused for months at a time.



## ATTACHING AND REMOVING YOUR TREATMENT HEAD

1



### Attaching your ageLOC® LumiSpa® treatment head

- Grip the sides of the treatment head.
- Align the hole on the back of the treatment surface with the black rotating axle on the LumiSpa handset.
- Gently press the head onto the axle until it clicks.

2



### Removing your ageLOC LumiSpa treatment head

- Grip the sides of the treatment head.
- Gently lift the top of the treatment head and pull until it releases.

**NOTE:** Replace your treatment surface every three months to ensure your skin receives the optimal benefits.



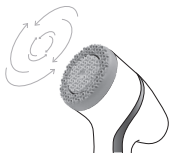
## USING YOUR AGELOC® LUMISPA®

ageLOC LumiSpa is a twice daily regimen. Use it morning and night for best results.



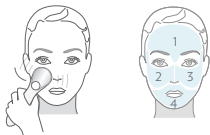
### STEP 1

- Moisten face with water.
- Apply ageLOC LumiSpa treatment cleanser to all areas of the face, avoiding the eyes and lips.



### STEP 2

- Wet treatment head by placing it under running water. Then turn on the device by pressing the On/Off button.
- Each of the four lights around the center button will flash once and the treatment head will immediately begin to counter-rotate—first slowly then up to normal speed.
- Gently glide the treatment head back and forth in slow, broad strokes over one of the areas of your face. If you use a scrubbing motion or press too hard, the device will pause and vibrate to remind you to apply normal pressure and resume slow, broad strokes.



- The device will pause briefly three times (once every 30 seconds) to prompt you to move from one area of the face to the next.

### STEP 3

- When the treatment is done, the device will stop.
- The device will turn off automatically.
- Rinse your face with water to remove residual treatment cleanser.



## NOTES:

- If at any time you would like to pause your treatment, press the On/Off button once. To turn off the device, press and hold the On/Off button for two seconds.
- ageLOC LumiSpa is safe to use in the shower or wet environment. However, the charging base should not be exposed to water.
- ageLOC LumiSpa is suitable for makeup removal. However, do not use the device around the eye area.

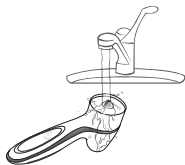
## CLEANING AND CARING FOR YOUR AGELOC® LUMISPA® DEVICE



### AFTER EVERY TREATMENT:

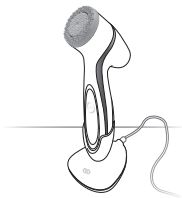
- Remove the treatment head from the device. Rinse it with water while rubbing to remove residual treatment cleanser. Dry thoroughly.

- Rinse device under water.



- Wipe device dry with washcloth.

- Only reattach the treatment head to the device after both components are thoroughly dry.



- Set device in charging base when it is completely dry.

## ADDITIONAL OPTIONS

### AGELOC® LUMISPA® ACCENT USAGE

#### ATTACHING YOUR AGELOC LUMISPA ACCENT TREATMENT HEAD



- Grip the sides of the Accent with the head at the top and the curve at the bottom.
- Align the hole on the back of the treatment surface with the black rotating axle on the LumiSpa device.
- Gently press the head onto the axle until it clicks.
- Ensure the silicone tip is in place. If needed, align the pattern on the back of the silicone tip to the tip of the Accent head and press into place.

#### USING YOUR AGELOC LUMISPA ACCENT



**AGELOC LUMISPA ACCENT IS FOR TARGETED TREATMENT. USE MORNING AND NIGHT FOR BEST RESULTS.**

**Caution:** Do not use the LumiSpa Accent without the silicone tip in place.

##### STEP 1

- After cleansing and toning, apply an ample amount of ageLOC LumiSpa IdealEyes to the desired area around eyes.



##### STEP 2

- Turn on the device by pressing the On/Off button.
- Each of the four lights around the center button will flash once and the Accent head will immediately begin to oscillate—first slowly and then up to normal speed.
- Gently glide the silicone tip of the Accent head over the targeted area using slow strokes. Do not scrub or move across the skin quickly.



*Once you receive your replacement device, the two year ageLOC LumiSpa warranty start date will restart with the new replacement device.*

- The device will pause briefly every 30 seconds to prompt you to move to another targeted area.
- Treat both eye areas for 30 seconds each, one minute total between both eyes, then press the On / Off button to turn the device off.
- Gently massage the remaining product into skin.

**NOTE:** Replace silicone tip every three months.

## CLEANING AND CARING FOR YOUR AGELOC LUMISPA ACCENT



### AFTER EVERY TREATMENT:

- Remove the LumiSpa Accent silicone tip by gently pulling it from the Accent head. Rinse it with water while gently rubbing the silicone time to remove any excess product.



- Remove the Accent head from the LumiSpa device. Wipe it down with a damp cloth to remove residual product.
- Dry the Accent head and silicone tip thoroughly.
- Only reattach the Accent head and silicone tip to the LumiSpa device after all components are thoroughly dry.

## REPLACEMENT AND WARRANTY INFORMATION

**Limited Two-Year Warranty:** Nu Skin guarantees your device to be free from defects in materials and workmanship for a period of two years from the original date of consumer purchase. This warranty does not cover damage to the product as a result of misuse or accident, including dropping the device. If the product becomes defective within the two-year warranty period, please call your local Nu Skin Support Services to arrange for a replacement.

*All replacement ageLOC LumiSpa devices, received under the two-year warranty, qualify for a one-year warranty on its own. After one year, the replacement ageLOC LumiSpa device will no longer be under warranty.*

## TROUBLESHOOTING

- If you press the device too firmly onto your skin, the counter-rotating motion will stop and the device will vibrate once slowly. Lift the device slightly to resume treatment.
- If you scrub your face too aggressively with the device, the counter-rotating motion will stop and the device will vibrate quickly several times. Glide the device across your face using slow, broad strokes to resume treatment.
- If the device has flashing lights at the top and bottom of the On/Off button and won't work, place it back on the charging base for a short period of time to charge/reset the device. Turn the device back on. If the lights continue to flash, please contact customer service.
- If you would like to pause your treatment, the device can be paused at any time by pressing the On/Off button once. If the device is left paused, then it will turn off after two minutes.
- If the LumiSpa Accent head becomes dislodged during use, simply pause the device by pressing the On/Off button and reattach it. Press the On/Off button again to continue treatment. Use slower, more gentle movements to help avoid dislodging the Accent head.

## DEVICE DISPOSAL

You must dispose of ageLOC® LumiSpa® properly according to local laws and regulations. Because ageLOC LumiSpa contains electronic components and a NiMH (Nickel-Metal Hydride) battery pack, it must be disposed of separately from household waste. When ageLOC LumiSpa reaches its end of life, contact local authorities to learn about disposal and recycling options.



Dispose of batteries properly for your area.

## PATENTS

Numerous US and international patents issued and pending

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